



Catalyst 6500 Series Switch and Cisco 7600 Series Router Wireless Services Module Installation and Verification Note

Product number: WS-SVC-WiSM-1-K9

This document provides installation procedures for the Catalyst 6500 Series Switch and Cisco 7600 Series Router Wireless Services Module (WiSM).

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Front Panel Description

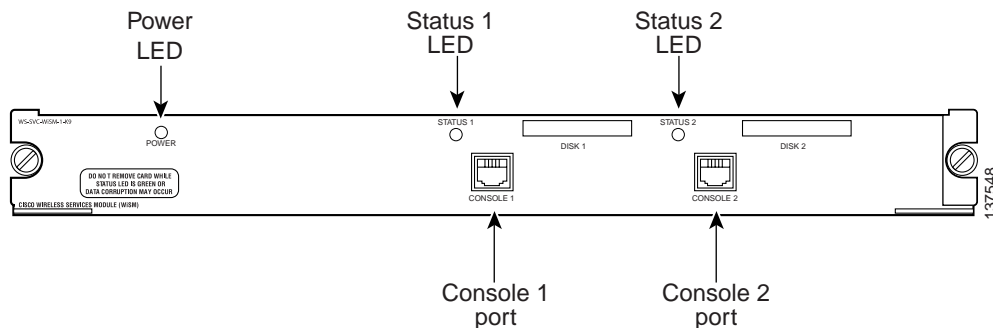
The Cisco WiSM front panel (see [Figure 1](#)) includes a POWER LED, two STATUS LEDs, and two CONSOLE ports.



Note

The Compact Flash is internal; it is not a field-replaceable unit (FRU).

Figure 1 *WiSM Front Panel*



These sections describe the Cisco WiSM front panel:

- [LEDs, page 2](#)
- [CONSOLE Ports, page 3](#)

LEDs

The LEDs on the WiSM front panel indicate the status of the module. [Table 1](#) lists the LEDs and their functions.

Table 1 *WiSM LEDs*

LED	Color/Description
POWER	The POWER LED is green when the module is receiving power and is off when power is removed.
STATUS 1 STATUS 2	<p>The STATUS LEDs shows the status as follows:</p> <ul style="list-style-type: none"> • Orange—Booting the bootloader and running diagnostics • Green (flashing)—Software is accessing the Compact Flash • Green—Controller is initializing • Off—Controller is running normally

CONSOLE Ports

The CONSOLE ports allow you to access each controller either locally (with a console terminal) or remotely (with a modem). The CONSOLE ports are EIA/TIA-232 asynchronous, serial connections with hardware flow control and RJ-45 connectors.

System Requirements

These sections describe the hardware and software requirements:

- [Hardware Components, page 3](#)
- [Power Requirements, page 3](#)
- [Software Requirements, page 4](#)

Hardware Components

The Catalyst 6500 series or Cisco 7609 or 7613 chassis in which the Cisco WiSM is installed requires a Supervisor 720 module. The supported slots for the Cisco WiSM are listed in [Table 2](#).

Table 2 *Supported Slots for the Cisco WiSM*

Slot	Catalyst 6503	Catalyst 6504	Catalyst 6506	Catalyst 6509 Cisco 7609	Catalyst 6513 Cisco 7613
1–3	x	x	x	x	—
4	—	x	x	x	—
5–6	—	—	x	—	—
7–8	—	—	—	x	—
9	—	—	—	x	x
10–13	—	—	—	—	x

Power Requirements

The Cisco WiSM module requires 254W for operation. Make sure that your chassis can provide this power.



Note

All Catalyst 6500 chassis (except the Catalyst 6503) require the fan tray 2 module, which requires the 2500W power supply for proper operation. For planning purposes, be aware that the 2500W power supply requires a 20A input power circuit with a NEMA plug.

You can use the **show power** command to view power details for your installation, including the system power available and power statistics for installed power supplies and cards.

Software Requirements

Before you install the WiSM into the chassis, make sure that the module and the chassis meet the software requirements. Refer to the *Release Notes for Cisco Wireless LAN Controllers and Lightweight Access Points* at this URL:

<http://www.cisco.com/univercd/cc/td/doc/product/wireless/control/c44/index.htm>

Safety Overview

Safety warnings appear throughout this publication in procedures that, if performed incorrectly, may harm you. A warning symbol precedes each warning statement.



Warning

IMPORTANT SAFETY INSTRUCTIONS

This warning symbol means danger. You are in a situation that could cause bodily injury. Before you work on any equipment, be aware of the hazards involved with electrical circuitry and be familiar with standard practices for preventing accidents. Use the statement number provided at the end of each warning to locate its translation in the translated safety warnings that accompanied this device. Statement 1071

SAVE THESE INSTRUCTIONS



Warning

Only trained and qualified personnel should be allowed to install, replace, or service this equipment.
Statement 1030



Warning

Blank faceplates and cover panels serve three important functions: they prevent exposure to hazardous voltages and currents inside the chassis; they contain electromagnetic interference (EMI) that might disrupt other equipment; and they direct the flow of cooling air through the chassis. Do not operate the system unless all cards, faceplates, front covers, and rear covers are in place.
Statement 1029

Required Tools

These tools are required to install the WiSM in the Catalyst 6500 series switches or the Cisco 7600 series routers:

- Number 2 Phillips screwdriver
- Antistatic mat or antistatic foam
- Your own electrostatic discharge (ESD) grounding strap or the disposable ESD strap included with the system

**Warning**

Blank faceplates and cover panels serve three important functions: they prevent exposure to hazardous voltages and currents inside the chassis; they contain electromagnetic interference (EMI) that might disrupt other equipment; and they direct the flow of cooling air through the chassis. Do not operate the system unless all cards, faceplates, front covers, and rear covers are in place.

Statement 1029

Installing the WiSM

This section describes how to install the WiSM in the Catalyst 6500 series switches or the Cisco 7600 series routers.

**Caution**


To prevent ESD damage, handle modules by the carrier edges only and wear grounding wrist straps.

**Note**

Specific combinations of supervisor engines and modules may not be supported in your chassis. Refer to the release notes of the software version running on your system for specific information on modules and supervisor engine combinations that are not supported.

To install the WiSM in the chassis, follow these steps:

- Step 1** Choose a slot for the WiSM.
- Step 2** Verify that there is enough clearance to accommodate any interface equipment that you will connect directly to the WiSM ports. If possible, place modules between empty slots that contain only module filler plates.
- Step 3** Verify that the captive installation screws are tightened on all modules installed in the chassis. This assures that the EMI gaskets on all modules are fully compressed in order to maximize the opening space for the new module or the replacement module.


Note If the captive installation screws are loose, the EMI gaskets on the installed modules will push adjacent modules toward the open slot, reducing the opening size and making it difficult to install the replacement module.
- Step 4** Remove the module filler plate by removing the two Phillips pan-head screws from the filler plate. To remove a module, see the [“Removing the WiSM” section on page 13](#).
- Step 5** Fully open both ejector levers on the WiSM. (See [Figure 2](#).)
- Step 6** Depending on the orientation of the slots in the chassis (horizontal or vertical), perform one of the following two sets of substeps.

Horizontal slots

- a. Position the WiSM in the slot. (See [Figure 2](#).) Make sure that you align the sides of the module carrier with the slot guides on each side of the slot.
- b. Carefully slide the WiSM into the slot until the EMI gasket along the top edge of the module makes contact with the module in the slot above it and both ejector levers have closed to approximately 45 degrees with respect to the module faceplate. (See [Figure 3](#).)
- c. Using the thumb and forefinger of each hand, grasp the two ejector levers and press down to create a small (0.040 inch [1 mm]) gap between the module's EMI gasket and the module above it. (See [Figure 3](#).)

**Caution**

Do not press down too hard on the levers. They will bend and be damaged.

- d. While pressing down, simultaneously close the left and right ejector levers to fully seat the supervisor engine or module in the backplane connector. The ejector levers are fully closed when they are flush with the module faceplate. (See [Figure 4](#).)

**Note**

Failure to fully seat the module in the backplane connector can result in error messages.

- e. Tighten the two captive installation screws on the WiSM.

**Note**

Make sure the ejector levers are fully closed before tightening the captive installation screws.

- f. Verify that the WiSM STATUS LED is lit. Check the STATUS LED periodically. If the STATUS LED changes from orange to green, the WiSM has successfully completed the boot process and is now online. If the STATUS LED remains orange or turns red, the WiSM has not successfully completed the boot process and may have encountered an error.

Figure 2 Positioning the Module in a Horizontal Slot Chassis

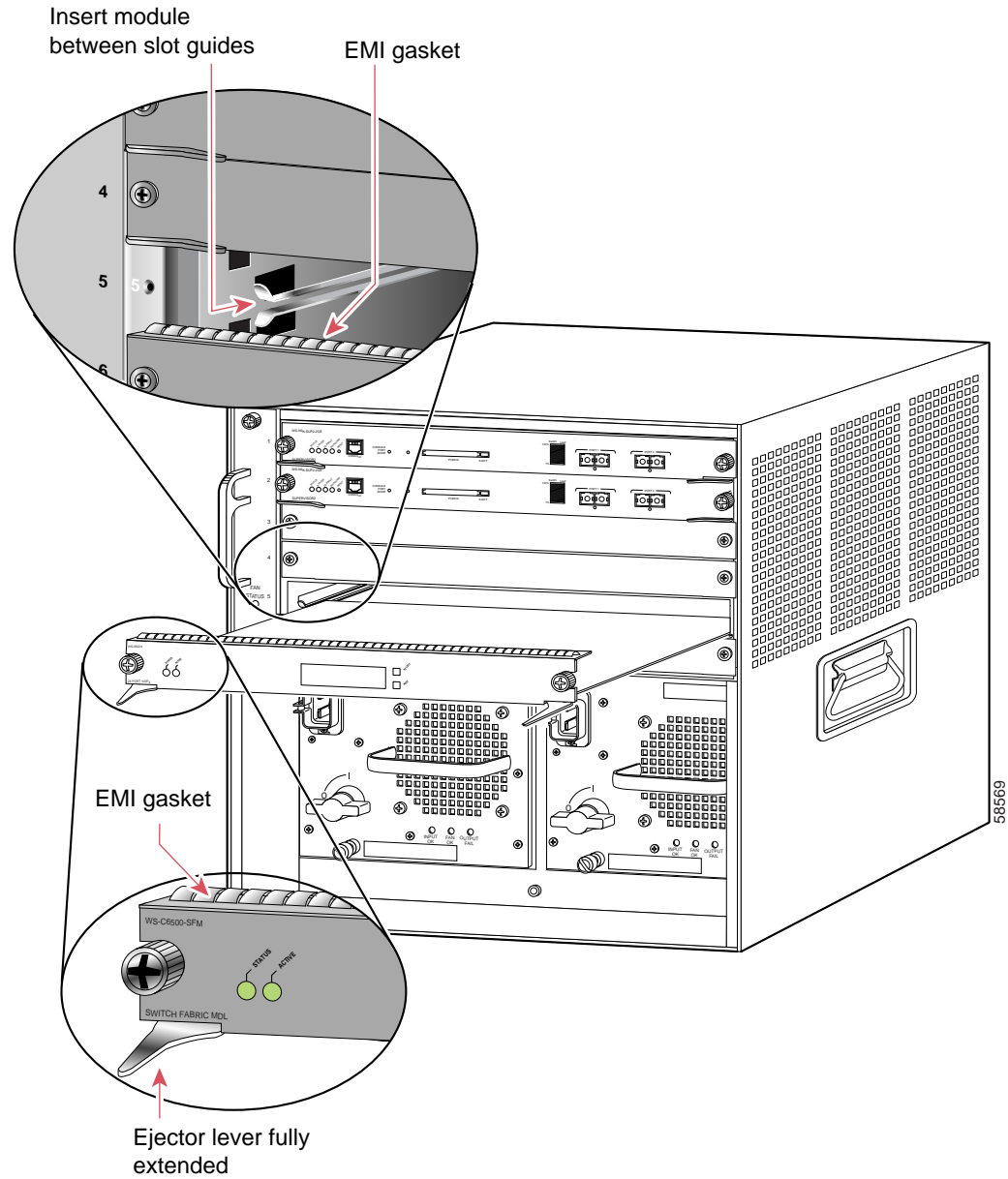


Figure 3 *Clearing the EMI Gasket in a Horizontal Slot Chassis*

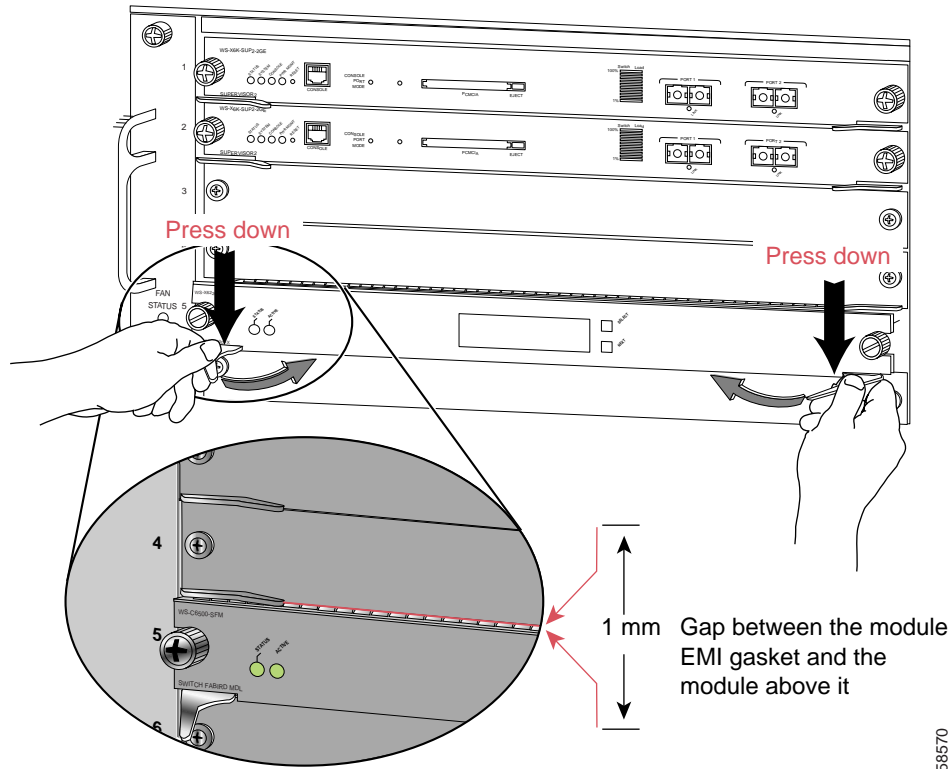
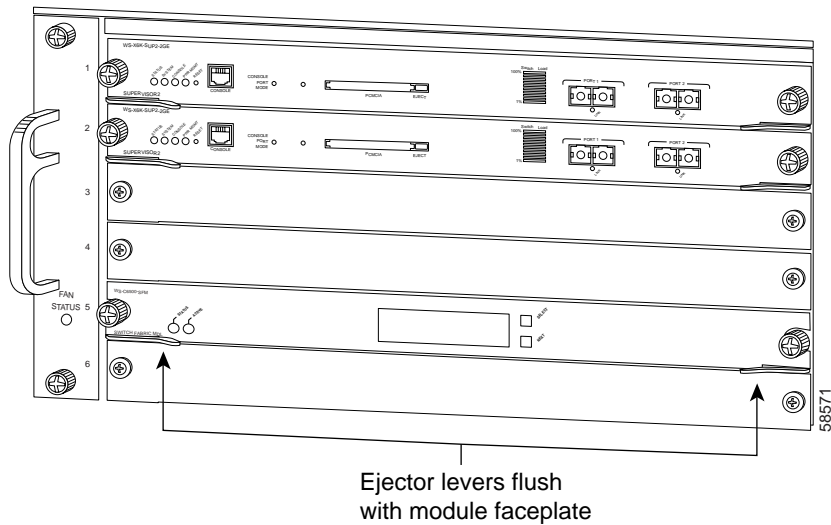


Figure 4 *Ejector Lever Closure in a Horizontal Slot Chassis*



Vertical slots

- a. Position the supervisor engine or switching module in the slot. (See [Figure 5](#).) Make sure that you align the sides of the switching-module carrier with the slot guides on the top and bottom of the slot.
- b. Carefully slide the WiSM into the slot until the EMI gasket along the right edge of the module makes contact with the module in the slot adjacent to it and both ejector levers have closed to approximately 45 degrees with respect to the module faceplate. (See [Figure 6](#).)
- c. Using the thumb and forefinger of each hand, grasp the two ejector levers and exert a slight pressure to the left, deflecting the module approximately 0.04 inches (1 mm) to create a small gap between the module's EMI gasket and the module adjacent to it. (See [Figure 6](#).)

**Caution**

Do not exert too much pressure on the ejector levers. They will bend and be damaged.

- d. While pressing on the ejector levers, simultaneously close them to fully seat the WiSM in the backplane connector. The ejector levers are fully closed when they are flush with the module faceplate. (See [Figure 7](#).)
- e. Tighten the two captive installation screws on the module.

**Note**

Make sure that the ejector levers are fully closed before tightening the captive installation screws.

- f. Verify that the WiSM STATUS LED is lit. Check the STATUS LED periodically. If the STATUS LED changes from orange to green, the WiSM has successfully completed the boot process and is now online. If the STATUS LED remains orange or turns red, the WiSM has not successfully completed the boot process and may have encountered an error.

Figure 5 Positioning the Module in a Vertical Slot Chassis

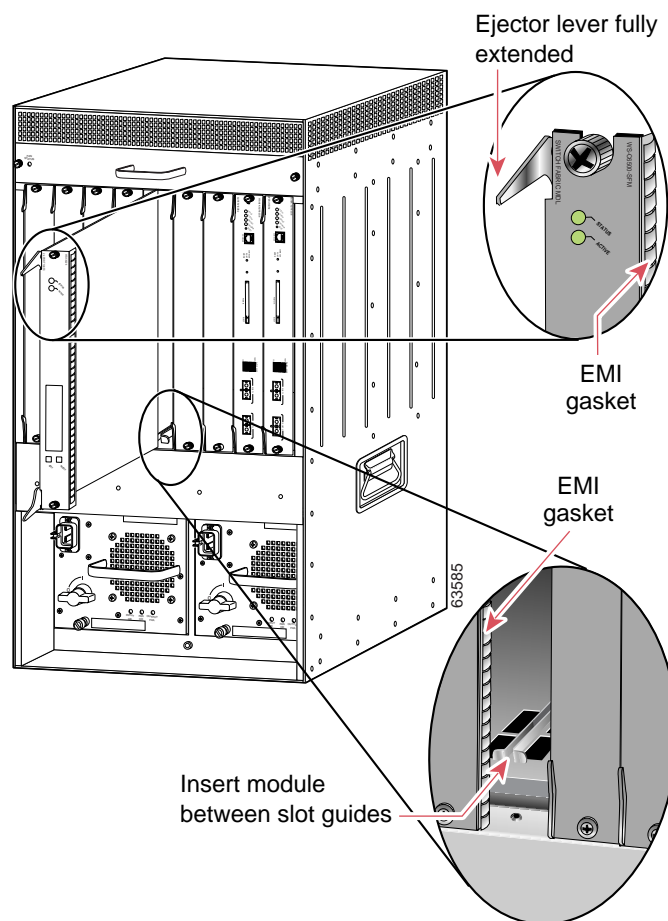


Figure 6 Clearing the EMI Gasket in a Vertical Slot Chassis

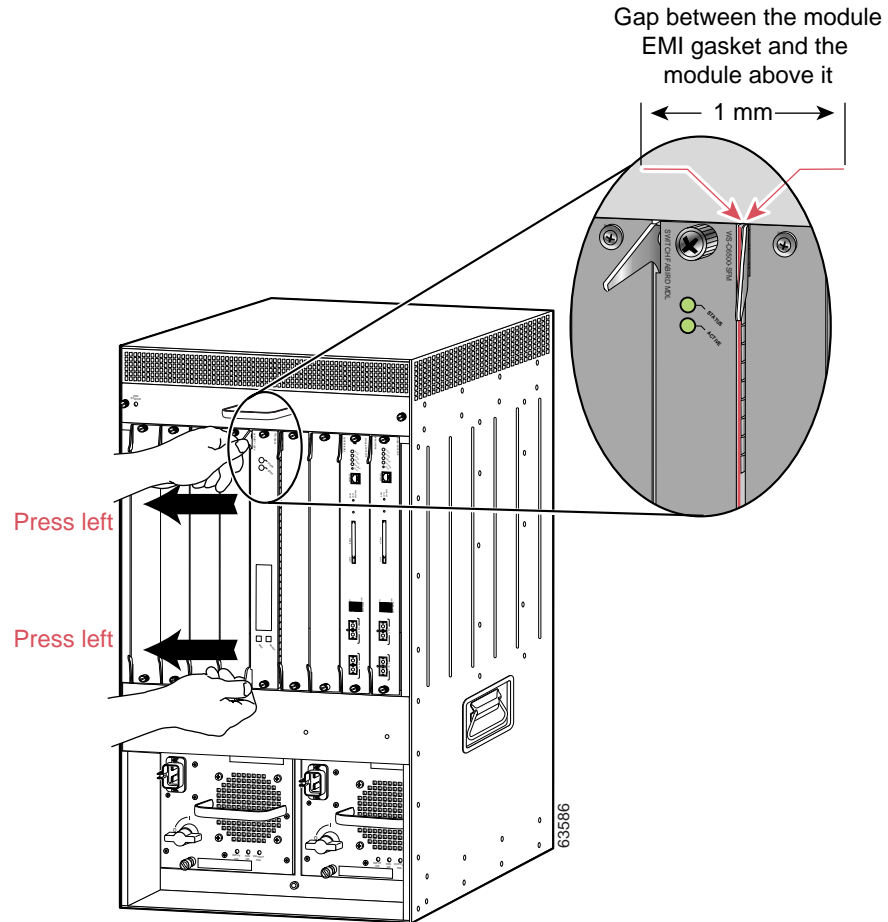
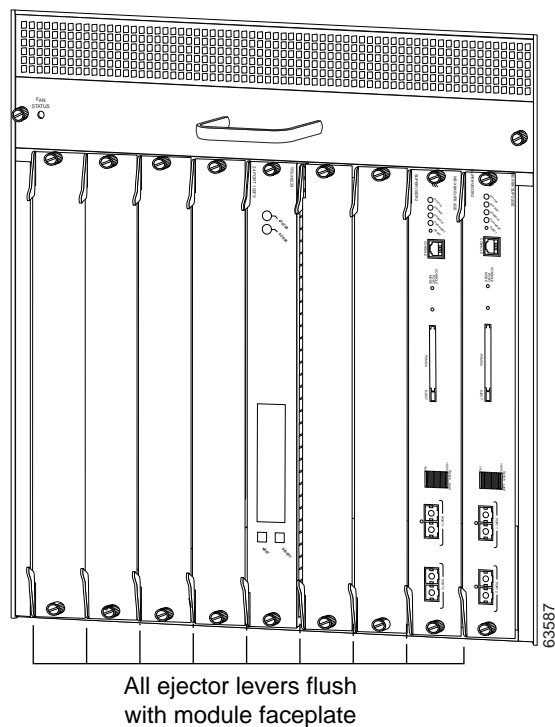


Figure 7 Ejector Lever Closure in a Vertical Slot Chassis



Verifying the Installation

Enter the **show module** command to verify that the system acknowledges the new module and has brought it online.

This example shows the output of the **show module** command:

```
Router> show module 2
```

Mod	Ports	Card Type	Model	Serial No.
2	10	Wireless Services Module	WS-SVC-WISM-1-K9	SAD092504JJ

Mod	MAC addresses	Hw	Fw	Sw	Status
2	0001.0002.0003 to 0001.0002.0012	0.1	12.2(14r)S5	12.2	Ok

Mod	Sub-Module	Model	Serial	Hw	Status
2	Centralized Forwarding Card	WS-F6700-CFC	SAD092608SY	0.2	Ok

```
Mod Online Diag Status
```

```
2 Pass
```

```
Router>
```

Removing the WiSM

This section describes how to remove an existing WiSM from a chassis slot.



Caution

Do not remove the Cisco WiSM from the chassis until the module has shut down completely and the STATUS LED is orange or off. You can damage the module if you remove it from the chassis before it completely shuts down.



Caution

During this procedure, wear grounding wrist straps to avoid ESD damage to the card.

To remove a WiSM from the chassis, follow these steps:

- Step 1** In configuration mode from the router prompt, enter the **no power enable module mod** command.



Note

Shutdown may require several minutes.

- Step 2** Verify that the WiSM is down. Do not remove the module from the switch until the STATUS LEDs are off or orange.
- Step 3** Use a screwdriver to loosen the captive installation screws at the left and right sides of the module.
- Step 4** Grasp the left and right ejector levers. Simultaneously, pull the left lever to the left and the right lever to the right to release the module from the backplane connector.
- Step 5** As you pull the module out of the slot, place one hand under the carrier to support it. Avoid touching the module itself.
- Step 6** Carefully pull the module straight out of the slot, keeping one hand under the carrier to guide it. Keep the module at a 90-degree orientation to the backplane (horizontal to the floor).
- Step 7** Place the removed module on an antistatic mat or antistatic foam.



Warning

Blank faceplates and cover panels serve three important functions: they prevent exposure to hazardous voltages and currents inside the chassis; they contain electromagnetic interference (EMI) that might disrupt other equipment; and they direct the flow of cooling air through the chassis. Do not operate the system unless all cards, faceplates, front covers, and rear covers are in place.

Statement 1029

- Step 8** If the slot is to remain empty, install a module filler plate to keep dust out of the chassis and to maintain proper airflow through the module compartment.

Configuring the WiSM

For information on configuring the WiSM, refer to the *Cisco Wireless LAN Controller Configuration Guide* and the *Cisco Wireless LAN Controller Command Reference* at this URL:

<http://www.cisco.com/univercd/cc/td/doc/product/wireless/control/c44/index.htm>

Regulatory Standards Compliance

Catalyst 6500 series switching modules comply with the regulatory standards listed in the *Regulatory Compliance and Safety Information for the Catalyst 6500 Series Switches* publication. Cisco 7600 series routers comply with the regulatory standards listed in the *Regulatory Compliance and Safety Information for the Cisco 7600 Series Router* publication.

Related Documentation

For more detailed installation and configuration information, refer to these publications:

- *Regulatory Compliance and Safety Information for the Catalyst 6500 Series Switches*
- *Regulatory Compliance and Safety Information for the Cisco 7600 Series Router*
- *Catalyst 6500 Series Switch Module Installation Guide*
- *Catalyst 6500 Series Switch Cisco IOS Software Configuration Guide*
- *Catalyst 6500 Series Switch Software Configuration Guide*
- *Catalyst 6500 Series Switch Command Reference*
- *Cisco 7600 Series Router Installation Guide*
- *Cisco 7600 Series Router Software Configuration Guide*
- *Cisco 7600 Series Router Command Reference*
- *Cisco Wireless LAN Controller Configuration Guide*
- *Cisco Wireless LAN Controller Command Reference*
- *Release Notes for Cisco Wireless LAN Controllers and Lightweight Access Points*

Obtaining Documentation

Cisco documentation and additional literature are available on Cisco.com. Cisco also provides several ways to obtain technical assistance and other technical resources. These sections explain how to obtain technical information from Cisco Systems.

Cisco.com

You can access the most current Cisco documentation at this URL:

<http://www.cisco.com/techsupport>

You can access the Cisco website at this URL:

<http://www.cisco.com>

You can access international Cisco websites at this URL:

http://www.cisco.com/public/countries_languages.shtml

Product Documentation DVD

The Product Documentation DVD is a comprehensive library of technical product documentation on a portable medium. The DVD enables you to access multiple versions of installation, configuration, and command guides for Cisco hardware and software products. With the DVD, you have access to the same HTML documentation that is found on the Cisco website without being connected to the Internet. Certain products also have .PDF versions of the documentation available.

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Cisco Product Security Overview

Cisco provides a free online Security Vulnerability Policy portal at this URL:

http://www.cisco.com/en/US/products/products_security_vulnerability_policy.html

From this site, you will find information about how to:

- Report security vulnerabilities in Cisco products.
- Obtain assistance with security incidents that involve Cisco products.
- Register to receive security information from Cisco.

A current list of security advisories, security notices, and security responses for Cisco products is available at this URL:

<http://www.cisco.com/go/psirt>

To see security advisories, security notices, and security responses as they are updated in real time, you can subscribe to the Product Security Incident Response Team Really Simple Syndication (PSIRT RSS) feed. Information about how to subscribe to the PSIRT RSS feed is found at this URL:

http://www.cisco.com/en/US/products/products_psirt_rss_feed.html

Reporting Security Problems in Cisco Products

Cisco is committed to delivering secure products. We test our products internally before we release them, and we strive to correct all vulnerabilities quickly. If you think that you have identified a vulnerability in a Cisco product, contact PSIRT:

- For Emergencies only — security-alert@cisco.com

An emergency is either a condition in which a system is under active attack or a condition for which a severe and urgent security vulnerability should be reported. All other conditions are considered nonemergencies.

- For Nonemergencies — psirt@cisco.com

In an emergency, you can also reach PSIRT by telephone:

- 1 877 228-7302
- 1 408 525-6532



Tip

We encourage you to use Pretty Good Privacy (PGP) or a compatible product (for example, GnuPG) to encrypt any sensitive information that you send to Cisco. PSIRT can work with information that has been encrypted with PGP versions 2.x through 9.x.

Never use a revoked or an expired encryption key. The correct public key to use in your correspondence with PSIRT is the one linked in the Contact Summary section of the Security Vulnerability Policy page at this URL:

http://www.cisco.com/en/US/products/products_security_vulnerability_policy.html

The link on this page has the current PGP key ID in use.

If you do not have or use PGP, contact PSIRT at the aforementioned e-mail addresses or phone numbers before sending any sensitive material to find other means of encrypting the data.

Obtaining Technical Assistance

Cisco Technical Support provides 24-hour-a-day award-winning technical assistance. The Cisco Technical Support & Documentation website on Cisco.com features extensive online support resources. In addition, if you have a valid Cisco service contract, Cisco Technical Assistance Center (TAC) engineers provide telephone support. If you do not have a valid Cisco service contract, contact your reseller.

Cisco Technical Support & Documentation Website

The Cisco Technical Support & Documentation website provides online documents and tools for troubleshooting and resolving technical issues with Cisco products and technologies. The website is available 24 hours a day, at this URL:

<http://www.cisco.com/techsupport>

Access to all tools on the Cisco Technical Support & Documentation website requires a Cisco.com user ID and password. If you have a valid service contract but do not have a user ID or password, you can register at this URL:

<http://tools.cisco.com/RPF/register/register.do>



Note

Use the Cisco Product Identification (CPI) tool to locate your product serial number before submitting a web or phone request for service. You can access the CPI tool from the Cisco Technical Support & Documentation website by clicking the **Tools & Resources** link under Documentation & Tools. Choose **Cisco Product Identification Tool** from the Alphabetical Index drop-down list, or click the **Cisco Product Identification Tool** link under Alerts & RMAs. The CPI tool offers three search options: by product ID or model name; by tree view; or for certain products, by copying and pasting **show** command output. Search results show an illustration of your product with the serial number label location highlighted. Locate the serial number label on your product and record the information before placing a service call.

Submitting a Service Request

Using the online TAC Service Request Tool is the fastest way to open S3 and S4 service requests. (S3 and S4 service requests are those in which your network is minimally impaired or for which you require product information.) After you describe your situation, the TAC Service Request Tool provides recommended solutions. If your issue is not resolved using the recommended resources, your service request is assigned to a Cisco engineer. The TAC Service Request Tool is located at this URL:

<http://www.cisco.com/techsupport/servicerequest>

For S1 or S2 service requests, or if you do not have Internet access, contact the Cisco TAC by telephone. (S1 or S2 service requests are those in which your production network is down or severely degraded.) Cisco engineers are assigned immediately to S1 and S2 service requests to help keep your business operations running smoothly.

To open a service request by telephone, use one of the following numbers:

Asia-Pacific: +61 2 8446 7411 (Australia: 1 800 805 227)

EMEA: +32 2 704 55 55

USA: 1 800 553-2447

For a complete list of Cisco TAC contacts, go to this URL:

<http://www.cisco.com/techsupport/contacts>

Definitions of Service Request Severity

To ensure that all service requests are reported in a standard format, Cisco has established severity definitions.

Severity 1 (S1)—An existing network is down, or there is a critical impact to your business operations. You and Cisco will commit all necessary resources around the clock to resolve the situation.

Severity 2 (S2)—Operation of an existing network is severely degraded, or significant aspects of your business operations are negatively affected by inadequate performance of Cisco products. You and Cisco will commit full-time resources during normal business hours to resolve the situation.

Severity 3 (S3)—Operational performance of the network is impaired, while most business operations remain functional. You and Cisco will commit resources during normal business hours to restore service to satisfactory levels.

Severity 4 (S4)—You require information or assistance with Cisco product capabilities, installation, or configuration. There is little or no effect on your business operations.

Obtaining Additional Publications and Information

Information about Cisco products, technologies, and network solutions is available from various online and printed sources.

- The *Cisco Product Quick Reference Guide* is a handy, compact reference tool that includes brief product overviews, key features, sample part numbers, and abbreviated technical specifications for many Cisco products that are sold through channel partners. It is updated twice a year and includes the latest Cisco offerings. To order and find out more about the Cisco Product Quick Reference Guide, go to this URL:

<http://www.cisco.com/go/guide>

- Cisco Marketplace provides a variety of Cisco books, reference guides, documentation, and logo merchandise. Visit Cisco Marketplace, the company store, at this URL:

<http://www.cisco.com/go/marketplace/>

- *Cisco Press* publishes a wide range of general networking, training and certification titles. Both new and experienced users will benefit from these publications. For current Cisco Press titles and other information, go to Cisco Press at this URL:

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- *Packet* magazine is the Cisco Systems technical user magazine for maximizing Internet and networking investments. Each quarter, Packet delivers coverage of the latest industry trends, technology breakthroughs, and Cisco products and solutions, as well as network deployment and troubleshooting tips, configuration examples, customer case studies, certification and training information, and links to scores of in-depth online resources. You can access Packet magazine at this URL:

<http://www.cisco.com/packet>

- *iQ Magazine* is the quarterly publication from Cisco Systems designed to help growing companies learn how they can use technology to increase revenue, streamline their business, and expand services. The publication identifies the challenges facing these companies and the technologies to help solve them, using real-world case studies and business strategies to help readers make sound technology investment decisions. You can access iQ Magazine at this URL:

<http://www.cisco.com/go/iqmagazine>

or view the digital edition at this URL:

<http://ciscoiq.texterity.com/ciscoiq/sample/>

- *Internet Protocol Journal* is a quarterly journal published by Cisco Systems for engineering professionals involved in designing, developing, and operating public and private internets and intranets. You can access the Internet Protocol Journal at this URL:

<http://www.cisco.com/ipj>

- Networking products offered by Cisco Systems, as well as customer support services, can be obtained at this URL:

<http://www.cisco.com/en/US/products/index.html>

- Networking Professionals Connection is an interactive website for networking professionals to share questions, suggestions, and information about networking products and technologies with Cisco experts and other networking professionals. Join a discussion at this URL:

<http://www.cisco.com/discuss/networking>

- World-class networking training is available from Cisco. You can view current offerings at this URL:

<http://www.cisco.com/en/US/learning/index.html>

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